

26 March 2020

Media comment:

### **Impact of COVID-19 pandemic on Pacific Air Express**

Following the recent COVID-19 outbreak, Pacific Air Express would like to advise that we remain open for business and have followed the recommendations of Government Authorities to implement working-from-home rosters for most of our office team members, with minimal personnel on-site that are required to maintain safe aircraft operations.

Our priority is the health and safety of our staff, clients and community. Our thoughts and support are with the families affected.

To this end we have implemented additional health & safety procedures during operations to reduce the risk to our—and other—airport operations staff including pilots, engineering and logistical teams.

These include:

- additional cockpit cleaning
- additional PPE for all staff
- new procedures to reduce personal contact between crews and ground staff during aircraft turnarounds

This will allow us to continue to meet current customer services for the foreseeable future, whilst still doing our best to protect the health and safety of our remarkable employees.

It is times like these where we cannot underestimate the collective power of working together and supporting each other to ensure we achieve the best results.

To that end, we want to thank all of our customers and suppliers for their patience and understanding during this unprecedented situation.



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